



July 7, 2020

Dear Selection Committee, BC Achievement Indigenous Business Award –

I am writing today in support of the nomination of Tsawwassen Shuttles Inc.'s (TSI) nomination for a 2020 Indigenous Business Award. As Director of International Student Programs with the Delta School District, we have been fortunate to work closely with TSI since 2018 when we began to use them as the provider of transportation for our Summer ESL Camp programs and our activity programs during the school year for International Students studying in Delta.

Originally, we were drawn to TSI because they are local, and we do what we can to support our community members and businesses and also, honestly because of their prices. However, what has kept us working with TSI runs far deeper than that. In all our dealings with TSI they are highly organized and professional, while remaining kind, understanding and empathetic. When things go wrong, as they are liable to do when dealing with logistics and hundreds of children at times, they are quick to fix any error that was their doing, and quick to support and help problem-solve when the error is at our end.

Probably most importantly, they treat us and the students with whom we work pleasantly, respectfully and cheerfully.

We are honoured to work in collaboration with them to welcome the world to Delta and introduce our students to the peoples and places that make Delta so special. Please do not hesitate to contact me if you require further information.

Sincerely,

A handwritten signature in black ink that reads "K. Symonds". The signature is written in a cursive, flowing style.

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